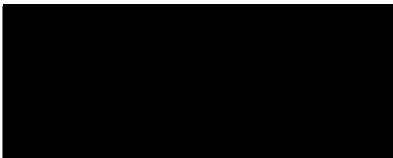




20 September 2018



Dear [Redacted]

**Re: Official Information Act request – trespasses at North Shore Hospital**

Thank you for your request under the Official Information Act received 7 September 2018 seeking information from Waitemata District Health Board (DHB) regarding the issuing of trespass notices at North Shore Hospital.

Please note that Waitemata DHB only issues trespass notices as a last resort in exceptional circumstances when all other options have been exhausted. Our approach is to always work with people in a respectful way to try to address any concerns or issues causing difficulty.

As a result of this approach, the incidence of trespass notices being issued is rare. Any person issued with a trespass notice is still permitted to be on hospital grounds:

- To attend an appointment;
- To receive emergency medical, maternity or mental health treatment.
- *How many trespasses have been issued to patients in each of these years: from 2015/16, 2016/17 and to July 1, 2018 and from July 1 until September 7 2018?*

The following trespass notices have been issued at North Shore Hospital during the timeframes stipulated:

Timeframe	Number of trespass notices
1/07/2015 – 31/06/2016	9
1/07/2016 – 31/06/2017	9
1/07/2017 – 31/06/2018	14
1/07/2018 – 07/09/2018	0

- *How many trespasses have been issued to visitors of patients?*

Waitemata DHB does not record whether an individual issued with a trespass notice is a visitor or patient.

- *The most-common reasons for issuing trespasses (three minimum)?*

Reason	Number of incidents
Verbal abuse of staff	13
Threat of violence against staff member	8
Assault	4

- *How many of those people trespassed are recorded as having assaulted hospital staff?*

There were three people in this category during the entire period covered by this request. All three were reported to police.

- *What is the minimum number of security guards on site at a time?*

The minimum number of Security staff (excluding management) on-duty at the North Shore Hospital campus is three at any time.

I trust that this information meets your requirements. Waitemata DHB, like other agencies across the state sector, supports the open disclosure of information to assist the public's understanding of how we are delivering publicly-funded healthcare.

This includes the proactive publication of anonymised Official Information Act responses on our website from 10 working days after they have been released.

If you feel that there are good reasons why your response should not be made publicly available, we will be happy to consider this.

Yours sincerely



**Cath Cronin**  
**Director Hospital Services**  
**Waitemata District Health Board**