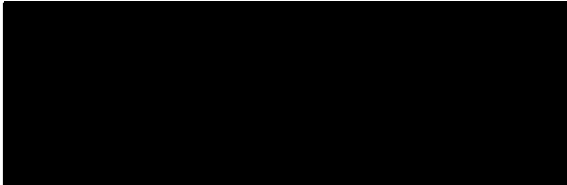




29 October 2019



Dear 

**Re: Official Information Act request – the number of people on Waitematā DHB’s Needs Assessment Service Coordination (NASC) waiting list for aged home support**

Thank you for your Official Information Act request received 14 October 2019 seeking information from Waitematā District Health Board (DHB) about the number of people receiving home-based support services.

In response to your request, we are able to provide the following information.

**1. The total number of people in the Waitematā DHB area receiving aged home-based support services as at 30 September 2019.**

5,651 patients were receiving Home & Community Support Services (HCSS) as of 30 September 2019.

**2. The total number of people referred to the Waitematā DHB NASC for assessment for home-based aged support services, as at 30 September 2019, where the referral/non-referral to (HCSS) is yet to occur.**

As at 30 September 2019, 389 people referred to NASC were awaiting an assessment to determine if they required a referral to HCSS. Of those, 228 were known to be in relation to household management assistance only and the remaining 161 required assessment to determine the level of support required.

**3. The total number of people, with a completed assessment for home-based services, referred for service to a HCSS provider during the month of September 2019.**

There were 1,032 patients assessed (with a completed assessment) and referred to a HCSS provider in September 2019.

**4. The total number of people, with a completed assessment for home-based services during the month of September 2019, where no referral is to be made for such services.**

Four patient assessments were completed in September 2019 without a referral being made to HCSS. All were discharged from our NASC service.

I trust that this information meets your requirements. Waitematā DHB, like other agencies across the state sector, supports the open disclosure of information to assist the public’s understanding of how we are delivering publicly-funded healthcare.

This includes the proactive publication of anonymised Official Information Act responses on our website from 10 working days after they have been released.

If you feel that there are good reasons why your response should not be made publicly available, we will be happy to consider this.

Yours sincerely

A handwritten signature in blue ink, appearing to read 'Debbie Holdsworth', written in a cursive style.

**Debbie Holdsworth**  
**Acting Director Hospital Services**  
**Waitematā District Health Board**