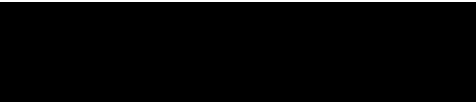




12 March 2021



Dear [REDACTED]

**Re: OIA request – Costs of casual and outsourced staff**

Thank you for your Official Information Act request received 17 February 2021 seeking information from Waitematā District Health Board (DHB) about the cost of casual and outsourced staff.

Before responding to your specific questions, it may be useful to provide some context about our services.

Waitematā is the largest and one of the most rapidly growing DHBs in the country, serving a population of around 650,000 across the North Shore, Waitakere and Rodney areas. We are the largest employer in the district, employing around 8,500 people across more than 80 locations.

In addition to providing care to our own resident population, we are the Northern Region provider of forensic mental health services and child rehabilitation services, plus the metro Auckland provider of child community dental services and community alcohol and drug services.

In response to your request, we are able to provide the following information which is based on a template provided by you, below:

**Please can you advise on the total spent on temporary casual / bank and agency workers by the district in the 2018/2019 and 2019/2020 financial years (FY). Medical agency spend also includes spend on locum doctors. For clarity:**

- **Bank = casual costs**
- **Agency = locum or outsourced staffing costs.**

Casual and external agency staff are sourced through Waitematā DHB's internal bureau service.

Bureau staff cover short-term (less than three months) roster shortages, sick leave, annual leave, fluctuations in workload and short projects.

The figures shown in the table below should be considered in the context of Waitematā DHB's operating budget (\$2.03 billion for the 2020/21 FY), representing approximately 1% of our overall spend.

**Table: Total spend on clinical and non-clinical casual and outsourced staff in the 2018/2019 and 2019/2020 financial years**

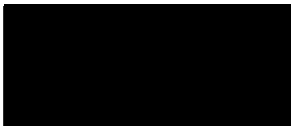
Professional Group	2018/2019 FY		2019/2020 FY	
	Bank (casual)	Agency (locum/outsourced)	Bank (casual)	Agency (locum/outsourced)
Nursing & Midwifery	\$11,757,636	\$1,202,734	\$13,651,928	\$1,511,131
Allied Health Professional	\$1,164,509	\$1,025,574	\$1,413,722	\$858,751
Medical	\$60,961	\$7,240,340	\$34,596	\$8,365,195

I trust that this information is helpful.

Waitematā DHB supports the open disclosure of information to assist community understanding of how we are delivering publicly funded healthcare. This includes the proactive publication of anonymised Official Information Act responses on our website from 10 working days after they have been released.

If you consider there are good reasons why this response should not be made publicly available, we will be happy to consider your views.

Yours sincerely



**Executive Director Finance, People and Planning  
Waitematā District Health Board**