

DHB Board Office

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www.waitematadhb.govt.nz

31 October 2019



Dear

Re: OIA request - Parking fees

Thank you for your Official Information Act request received 7 October 2019 seeking information about parking fees from Waitematā District Health Board (DHB):

Before responding to your specific questions, it may be useful to provide some context about our services to assist in the interpretation of the information provided. Waitematā DHB serves a population of more than 630,000 across the North Shore, Waitakere and Rodney areas, the largest resident population of any DHB in the country. Our district also has one of the country's fastest-growing DHB populations, with a workforce of more than 7,500 people spread across more than 80 sites.

As there is no government funding for car parking at Waitematā DHB, we endeavour to balance the need to maintain existing infrastructure and fund facilities required to meet the needs of our rapidly growing population, with recognition that the cost of parking can be challenging for some people.

At all times, consideration of peoples' personal circumstances is carefully balanced against the need for the DHB to generate the funds required to provide parking facilities.

"With compassion" is one of our core values and with this in mind we have developed our Compassionate Parking Guidance, which provides parking fee relief for people in genuine need.

Waitematā DHB does a significant amount to assist with car parking costs. Already this year, more than 460,000 cars have left Waitematā DHB's hospital sites without paying under the free 20-minute grace period - the longest such period at any hospital across the greater Auckland region.

Public parking fees are in place at our Karaka Street (Te Whare Karaka), North Shore Hospital and Waitakere Hospital campuses. Staff also pay at these facilities, as well as at Mason Clinic (where visitor parking remains free).

In response to your specific questions, please refer to the following table (figures exclude GST):

The amount of money Waitematā DHB has made from parking fees from January 1 2017 until 07 October 2019 in a table showing fees generated from each parking/building area per year

| Site | Туре | 2017 | 2018 | 2019 |
|----------------------|-----------------|-------------|-------------|-------------|
| North Shore | Visitor | \$2,526,005 | \$2,963,984 | \$2,231,532 |
| | Staff | \$1,241,833 | \$1,283,022 | \$985,730 |
| | Total | \$3,767,838 | \$4,247,006 | \$3,217,262 |
| | | | | |
| Waitakere | Visitor | \$1,210,760 | \$1,424,074 | \$1,128,843 |
| | Staff | \$624,853 | \$644,980 | \$438,541 |
| | Total | \$1,835,613 | \$2,069,054 | \$1,567,384 |
| | | | | |
| Karaka St | Visitor | \$73,197 | \$82,506 | \$62,501 |
| | Staff | \$6,365 | \$7,174 | \$5,435 |
| | Total | \$79,562 | \$89,680 | \$67,936 |
| | | | | |
| Mason | Visitor | \$0 | \$0 | \$0 |
| | Staff | \$0 | \$25,411 | \$26,645 |
| | Total | \$0 | \$25,411 | \$26,645 |
| | | | | • |
| *********** | | | | |
| Additional revenue | leases to third | | | ····· |
| parties – now discor | ntinued | | \$84,553 | \$20,926 |

Grace period parking

| No. of cars on-site | | | |
|---------------------|---------|---------|---------|
| within grace period | 669,939 | 748,630 | 466,363 |

I trust that this information meets your requirements. Waitematā DHB, like other agencies across the state sector, supports the open disclosure of information to assist the public's understanding of how we are delivering publicly-funded healthcare.

This includes the proactive publication of anonymised Official Information Act responses on our website from 10 working days after they have been released.

If you feel that there are good reasons why your response should not be made publicly available, we will be happy to consider this.

Yours sincerely

Robert Paine

Chief Financial Officer

Waitematā District Health Board