

## **Hospital Services**

North Shore Hospital Campus Shakespeare Road, Takapuna Private Bag 93-503, Takapuna Auckland 0740

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27 May 2021



Dear

Re: OIA request - Ward and staffing statistics

Thank you for your Official Information Act request received 26 April 2021 seeking information from Waitematā District Health Board (DHB) about our wards, clinics and staffing.

You requested the following information:

For each hospital and clinic under Waitematā DHB, could you please advise the total number of wards, total number of beds, total number of nurses and doctors?

Further, could you please advise how many nurses per ward, beds per ward and doctors per ward?

We contacted you on 29 April to advise that we were able to provide most of the information by <u>division</u> rather than by ward/unit and that we would include information on 'nursing staff', which would widen the scope of your request. 'Nursing staff' includes registered nurses, enrolled nurses, charge nurse managers, nurse educators and nurse midwives and midwives.

The same day, you asked that the following question be added to your request:

How are the DHB's hospitals rostered – i.e. are they rostered by charge nurses for each ward or by a centralised roster system?

Before responding to your specific questions, it may be useful to provide some context about our services.

Waitematā is the largest and one of the most rapidly growing DHBs in the country, serving a population of around 650,000 across the North Shore, Waitakere and Rodney areas. We are the largest employer in the district, employing around 8,600 people across more than 80 locations.

We are the largest mental health service provider in New Zealand, by volume of service-users seen.

In addition to providing mental health services to our own resident population, we are the Northern Region (Northland, Auckland, Waitematā and Counties Manukau DHB districts) provider of forensic mental health services at the Mason Clinic in Pt Chevalier.

We provide child rehabilitation services at the Wilson Centre in Takapuna and we are the metro Auckland provider of child community dental services (ARDS) as well as community alcohol and drug services (CADS), which includes an inpatient detoxification service provided at Pitman House in Pt Chevalier.

In response to your request, we are able to provide the following information:

- For each hospital and clinic under Waitematā DHB, could you please advise the total number of wards, total number of beds, total number of nurses and doctors?
- 2. Further, could you please advise how many nurses per ward, beds per ward and doctors per ward?

A total of 995 doctors work across all Waitematā DHB areas including clinical (e.g. wards, clinics, units) and non-clinical (e.g. Governance and Funding). We are unable to breakdown of the number doctors across specific wards or clinic areas at North Shore and Waitakere hospitals as most work across multiple areas, wards, clinics and hospital sites.

However, we have provided a breakdown of doctors by division across the DHB.

Likewise with nurses, while some sit within a specific ward, there are a number of nursing staff, such as outpatient clinics, bureau nurses, transit nurses etc that work across multiple areas.

We have provided the information requested by both division across Waitematā DHB (Table 1) and as a further breakdown of nursing staff at North Shore and Waitakere hospitals (Tables 2 and 3).

Please note the "numbers of doctors and nurses" for each area is the actual headcount number for permanent staff, not for full-time equivalent (FTE) positions.

As previously mentioned, "nursing staff" includes registered nurses, enrolled nurses, charge nurse managers, nurse educators and nurse midwives and midwives. The figures exclude casual staff.

Table 1: Numbers of doctors and nurses across Waitematā DHB services by division as at May 2021

Location	Division	Doctors	Nurses	Wards	Beds
North Shore	Acute and Emergency Medical	262	553		
	Child Women and Family	54	139		
	Clinical Support				
	Corporate	23	45		
	Diagnostics	60	38		
	Director Hospital Services	1	71		
	Elective and Outpatient Services		50		
	Elective Surgery Centre		82		
	Facilities and Development				
	Mental Health and Addiction	39	145	1	35
	Population Health Services Coordination Centre (PHSCC)	1	4		
	Sub Specialty Medicine and Health of Older People Service	113	251		
	Surgical and Ambulatory	263	521		
	Governance and Funding	14	5		
North Shore Total**		830	1,904	20	659
Waitakere	Acute and Emergency Medical	9	274		
	Child Women and Family	41	207		
	Clinical Support				
	Diagnostics		6		
	Director Hospital Services		8		
	Mental Health and Addiction	11	68	1	32
	Regional Dental	5			
	Sub Specialty Medicine and Health of	5	99	****	

	Older People Service				
	Surgical and Ambulatory		47		
Waitakere Total**		71	709	10	274
Mason Clinic	Mental Health and Addiction	30	213	8 units	126
Pitman House	Mental Health and Addiction	21	40	1	11
Wilson Centre	Child Women and Family		30	2	33
Other	Acute and Emergency Medical	1	3		
	Child Women and Family		14		
	Director Hospital Services	2	4		
	Mental Health an Addiction	40	62		
	PHSCC		4		
Total		995	2,983		

<sup>\*\*</sup>Wards and bed numbers excludes units and emergency departments.

Table 2: Numbers of beds and nurses per ward at North Shore Hospital as at May 2021

North Shore Hospital ward/clinic	Total number of beds	Total number of nurses	
Ambulatory Day Centre	Chairs only (number varies)	28	
Cardiology Ward LCC and CCU beds	25	48	
Emergency Department	34	134	
ESC Surgical Unit	37	33	
Hine Ora	15	21	
ICU/HDU	14	57	
Kingsley Mortimer Unit	19	20	
	36	9 nurses 63 midwives 19 senior midwives	
Maternity Suite	6 infusion chairs with the ability to flex	3	
Patient Transit Lounge	up to 9	J	
Radiology Intervention	4	23	
Special Care Baby Unit	12	35	
Surgical Unit	31	45	
Ward 2	25	28	
Ward 3	30	38	
Ward 4	34	42	
Ward 5	30	38	
Ward 6	30	37	
Ward 7	34	42	
Ward 8	32	42	
Ward 9	34	43	
Ward 10	30	32	
Ward 11	30	18	
Ward 14	34	36	
Ward 15	24	27	
Surgical ADU	23	34	
Medical ADU	42	85	

Table 3: Numbers of beds and nurses per ward at Waitakere Hospital

Waitakere Hospital ward/clinic	Total number of beds	Total number of nurses
ADU	33	58
Anawhata	20	26
Emergency Care Centre	52	125
Huia	20	34
Muriwai	40	40
		3 enrolled nurses
		65 midwives
Maternity Waitakere	14	14 senior midwives

Waitakere Hospital ward/clinic	Total number of beds	Total number of nurses
Paediatric Short Stay Unit and		34
Rangatira ward	33	
Special Care Baby Unit	12	32
Surgical Unit		34
Titirangi Medical	25	34
Wainamu	25	27

## 3. How are the DHB's hospitals rostered – i.e. are they rostered by charge nurses for each ward or by a centralised roster system?

Nursing services across 23 of North Shore and Waitakere hospitals' units and wards are managed by a centralised rostering team who work within Waitematā Central (the team that provides daily operational support to both hospitals). The remaining areas are managed individually by either the Charge Nurse Managers (CNMs) or a delegated RN within that service.

I trust that the information we have been able to provide is helpful.

Waitematā DHB supports the open disclosure of information to assist community understanding of how we are delivering publicly funded healthcare. This includes the proactive publication of anonymised Official Information Act responses on our website from 10 working days after they have been released.

If you consider there are good reasons why this response should not be made publicly available, we will be happy to consider your views.

Yours sincerely

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Executive Director Hospital Services Waitematā District Health Board