



14 February 2022

Dear [REDACTED]

Re: OIA request – Emergency Department admissions

Thank you for your Official Information Act request, received 19 January 2022, seeking information from Waitematā District Health Board (DHB) about the following:

Please provide a breakdown of emergency admission numbers in 2020 and 2021, broken down by month. Please include a categorisation of the types of admissions also.

We contacted you on 20 January, to advise that emergency admissions are all categorised as “acute admissions” but that we could provide a breakdown of which services patients were admitted to. That same day, you clarified that you were seeking a breakdown of patients presenting to an emergency department (ED), categorised by complaint group.

In response to your request:

Please find attached **Attachment 1** which shows the Emergency Department presentations for North Shore and Waitakere hospitals from 01 January 2020 to 31 December 2021, broken down by month and ‘presenting complaint’ group.

Gaps in the spreadsheet may suggest there is incomplete data for some presenting complaints. However, this is not the case. Some of these complaints have been categorised differently at various points in time and the data is captured elsewhere in the spreadsheet under similar categories.

We are withholding numbers fewer than five (5) under section 9(2)(a) of the Official Information Act to protect individual privacy.

We have considered whether the public interest in releasing the information outweighs the need to protect the privacy of individuals and have determined that it does not.

The general expectation that medical records will be kept confidential means that the patients concerned are entitled to rely on the DHB not to create the risk that they could be identified.

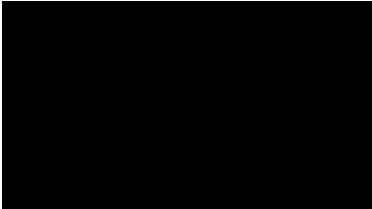
You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to seek a review is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

I trust that this information is helpful.

Waitematā DHB supports the open disclosure of information to assist community understanding of how we are delivering publicly funded healthcare. This includes the proactive publication of anonymised Official Information Act responses on our website from 10 working days after they have been released.

If you consider there are good reasons why this response should not be made publicly available, we will be happy to consider your views.

Yours sincerely



**Executive Director Hospital Services
Waitematā District Health Board**

Presenting complaint	2020												2021											
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Abdominal pain	1,183	1,197	1,009	830	1,074	1,235	1,140	1,206	1,207	1,224	1,279	1,230	1,272	1,162	1,294	1,218	1,225	1,267	1,216	1,208	1,107	1,135	1,132	1,128
Unwell adult	1,139	962	883	755	849	935	1,007	924	890	1,032	1,055	1,043	1,090	808	977	1,018	1,029	1,051	1,024	813	782	849	892	960
Chest pain possible cardiac	640	569	511	493	612	689	723	642	629	689	718	667	658	665	751	650	676	663	625	648	807	791	752	761
Shortness of breath	497	333	423	394	406	485	478	536	436	484	464	482	415	369	432	489	555	707	817	658	532	524	550	601
Chest pain other	212	237	194	195	218	240	208	255	225	235	206	223	252	209	250	266	306	316	319	293	346	357	335	335
Vomiting	296	300	247	140	177	210	187	193	166	239	322	448	316	265	267	287	341	327	363	303	205	190	160	228
Headache	169	181	173	134	193	194	238	218	212	212	235	230	231	204	241	231	263	257	254	208	184	191	195	199
Febrile	235	233	225	117	103	117	138	172	128	201	239	332	197	172	187	223	223	405	343	223	107	130	158	190
Back pain	210	187	154	147	160	208	212	203	220	211	206	209	201	193	220	228	176	231	218	179	183	193	186	194
Urinary problems	205	194	184	160	164	182	167	179	186	188	164	191	193	211	212	251	221	211	201	237	182	199	193	216
Fall < <5 m	170	188	166	124	162	187	215	180	170	209	204	203	203	194	209	200	227	178	155	197	183	166	182	203
Collapse – adult	184	188	167	132	158	177	206	202	192	222	217	172	186	169	190	204	209	204	185	177	169	189	171	200
Cardiac other	169	221	189	128	172	214	211	229	221	201	191	201	172	163	150	139	168	130	130	129	114	140	153	160
Head injury	150	158	146	75	142	185	183	128	156	181	170	206	161	178	211	202	207	198	198	169	112	167	161	186
PV bleeding	178	162	146	146	163	175	181	164	154	175	207	200	166	180	181	197	187	196	176	190	152	92		
Dizzy	150	165	111	76	123	154	172	132	150	167	161	161	139	152	162	174	156	140	142	143	134	140	142	178
Abscesses	175	184	145	135	124	114	141	107	131	121	129	153	149	162	161	144	166	148	125	139	143	155	128	177
Laceration/Abrasion	146	163	120	82	93	97	105	107	122	145	154	172	179	155	158	149	148	107	119	92	99	107	106	153
Cough	83	85	204	66	40	81	131	109	52	78	129	179	79	74	54	91	99	352	433	306	64	48	49	93
Breathing difficulties ¹	88	107	127	19	20	78	112	81	43	101	144	123	70	60	87	109	149	389	437	236	37	30	76	122
Ankle Injury	128	116	95	65	81	127	136	94	97	154	140	140	144	129	127	124	151	116	111	100	86	107	90	140
Alcohol / Substance consumption	138	112	101	77	108	120	115	135	119	122	129	123	114	96	137	125	135	100	98	121	103	124	114	105
Finger injury	119	121	103	51	93	116	145	100	109	118	117	112	118	116	135	120	127	137	125	104	89	92	108	142
Leg pain	121	120	82	73	81	119	105	113	132	101	136	139	138	100	108	134	106	124	105	100	99	106	117	140
Unwell adult - ? sepsis*	163	115	97	62	45	90	102	107	106	109	96	134	106	116	124	108	100	117	92	82	50	51	66	76
Unwell child	109	99	95	49	81	101	77	87	99	107	122	128	91	87	96	95	116	143	120	88	52	51	57	82
Cellulitis	114	129	99	64	67	63	87	71	85	108	93	105	111	120	92	98	98	68	86	95	84	83	81	110
Rashes	148	117	87	50	70	68	71	92	73	97	95	104	127	92	93	96	92	123	92	100	86	56	66	114
Psychiatric	113	122	105	58	74	140	81	90	77	85	83	102	88	105	99	97	82	84	96	84	56	107	78	70
Eye problems	126	79	52	55	59	80	66	75	84	106	95	100	100	94	108	94	90	82	97	82	89	93	91	100
Weakness	64	73	68	50	91	86	87	94	81	88	88	99	83	86	111	81	108	87	82	89	99	84	96	101
Seizure	76	80	78	66	80	71	89	85	73	77	73	101	92	71	90	104	97	104	102	102	78	75	73	79
PR bleeding	76	71	70	60	78	98	82	86	89	92	83	91	87	66	97	82	93	100	106	85	72	78	79	76
Wound problem	136	100	87	61	55	60	91	64	73	86	93	125	102	87	92	86	79	95	49	56	57	76	75	84
RTC	87	99	72	27	68	79	102	46	85	85	97	94	88	95	106	108	114	90	82	50	32	51	67	100
Arm injury	67	80	85	52	53	91	64	65	87	103	73	105	86	68	100	85	81	76	80	75	44	89	113	88
Allergic reaction	111	117	73	36	59	67	78	48	69	103	80	96	98	98	86	88	96	92	81	69	52	66	71	71
Foot injury	121	80	55	47	50	76	85	69	69	90	102	110	108	109	89	86	61	62	59	54	54	55	73	80
Hand injury	87	78	59	39	53	69	84	66	54	95	76	88	81	77	88	77	92	77	74	75	51	67	84	93
Wrist injury	74	77	66	34	44	60	83	65	64	81	61	93	79	88	77	60	77	74	73	75	64	77	65	80
Sore throat	100	85	127	63	47	65	69	51	38	67	85	88	65	48	54	67	77	102	85	93	46	51	48	68
Knee injury	74	73	53	31	47	72	84	71	54	79	82	91	81	82	80	74	90	88	83	61	43	52	61	83
Infection	78	63	78	49	51	49	99	58	52	79	79	95	78	51	98	104	61	57	78	71	43	55	73	46
Foreign body	92	77	60	39	54	85	67	63	51	88	77	73	98	82	77	82	67	46	57	51	39	56	80	77
Shoulder injury	101	87	68	50	60	80	87	76	74	75	68	70	47	74	55	67	72	65	80	46	50	52	56	75
Leg injury	75	77	46	26	48	54	66	54	64	85	64	79	94	71	74	73	90	68	64	58	36	48	75	74
Flank pain	<5	8	11	10	15	8	14	11	18	52	91	87	77	77	118	119	129	138	95	81	94	113	87	88
Palpitations	5	<5			<5	<5	<5	5	19	54	59	53	67	81	77	105	106	116	100	102	133	149	128	124
Knee pain	63	61	51	42	43	47	70	68	66	71	86	61	68	52	66	64	72	66	58	30	52	47	45	69
Dr return ²	86	75	68	47	55	44	64	55	46	60	68	97	73	58	46	53	37	38	47	52	46	81	46	65
Post-op complications	56	62	58	43	43	57	63	36	51	84	56	77	65	48	54	34	71	50	63	55	39	66	49	71
Ear problems	60	70	44	30	41	47	36	33	41	46	62	64	64	51	59	63	45	99	97	69	55	43	40	65
Diarrhoea	72	64	38	26	25	32	28	28	43	29	57	90	69	52	59	60	74	67	75	65	38	44	46	60
Hip pain	46	47	49	40	55	59	59	51	43	39	67	61	41	44	63	62	64	55	52	40	57	43	37	37
Confusion	33	28	37	34	41	47	57	46	35	33	43	50	51	48	42	39	41	41	53	54	53	49	37	41
Neck pain	53	36	41	32	33	51	48	34	37	39	39	50	49	42	45	43	44	44	37	38	39	39	35	44
Arm pain	43	35	41	40	46	54	38	47	36	53	41	24	28	23	44	43	34	36	33	29	36	48	39	45

Presenting complaint	2020												2021											
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Alleged assault	37	35	43	20	32	44	39	38	22	44	43	48	44	41	33	30	46	32	33	41	27	28	25	45
Fall > <5 m	31	34	38	34	39	39	43	37	33	27	40	43	54	30	43	31	31	31	26	23	20	26	28	31
*BCB Acute behavioural disturbance/self harm																								
Psychosocial																								
Toothache	41	36	27	41	30	26	41	33	31	37	27	37	27	25	35	42	27	24	38	32	33	34	31	27
Bites and stings	68	52	36	19	23	12	19	21	20	26	33	45	60	55	42	33	32	21	18	16	17	28	28	43
Toe injury	51	42	26	14	23	28	19	26	16	33	36	47	47	44	47	32	32	23	31	22	27	20	27	41
Nausea	38	30	23	34	19	31	28	23	36	28	33	37	37	34	42	28	47	26	33	16	18	23	27	38
Shoulder pain	7	<5	<5	<5	5	9	6	8	30	57	47	35	55	40	45	62	44	44	40	40	31	33	29	38
Epistaxis	20	16	13	11	21	28	31	45	21	36	42	46	27	24	15	24	43	39	44	38	39	27	37	21
Back injury	29	28	16	14	19	30	34	26	25	29	26	19	41	24	30	20	32	39	39	31	32	34	29	43
Hip injury	19	18	18	11	12	22	26	12	19	24	22	34	23	14	33	26	38	30	32	38	39	45	52	45
Genital problems	29	26	15	24	22	28	22	25	19	27	35	33	27	25	30	26	28	32	19	36	26	30	15	19
Elbow Injury	36	23	14	20	24	27	27	19	10	29	33	33	25	26	30	20	45	25	24	9	21	27	22	36
*BCB Adult minor head injury	22	47	28	14	30	28	23	34	22	27	40	38	44	26	31	26	49	38	37					
*BCB Adult diarrhoea +/- vomiting	75	34	44	13	27	21	15	19	22	35	50	70	48	28	27	34	15	14	11					
Thumb injury	26	34	19	14	15	31	28	19	21	22	35	18	24	24	18	29	42	36	29	22	17	17	15	21
*BCB Bleeding/pain in early pregnancy	30	25	22	24	26	22	28	33	30	36	34	39	42	41	35	35	33	18	10	<5				
Ankle pain	30	39	20	14	14	18	19	19	25	25	31	17	31	23	20	22	32	19	21	18	22	21	32	28
Burns and scalds	40	26	20	15	26	12	26	15	16	27	23	28	21	28	24	24	21	20	22	24	17	18	28	24
Facial injury	23	18	7	6	11	18	19	16	26	24	20	27	19	19	19	15	36	21	27	23	16	15	20	26
Constipation	<5	<5	<5	<5	<5	5	<5	<5	13	16	33	30	16	19	31	26	29	25	32	22	33	22	24	29
Plaster Check	18	17	18	13	16	12	17	19	14	20	26	15	23	25	27	24	18	25	16	10	9	10	5	14
*BCB Traumatic hip pain (?#NOF)	35	22	23	33	15	15	28	20	19	29	24	12	24	11	10	14	17	21	17	<5				
Hand pain	21	18	9	5	8	21	18	14	16	16	10	12	23	21	24	22	11	22	16	12	13	11	16	25
Feeding problems	9	10	<5	9	10	9	24	8	10	13	25	29	18	19	21	20	29	32	31	12	11	7	9	9
*BCB Lower back pain	18	26	16	20	21	21	22	14	22	27	28	11	20	27	11	23	17	10	17	<5				
Toe pain	22	25	11	10	11	17	10	20	16	18	12	15	19	17	13	13	16	10	12	23	8	9	9	20
Testicular pain	23	8	11	10	13	12	12	22	15	11	9	12	11	17	11	19	14	18	14	15	15	20	12	13
Chest injury	7	17	8	12	6	13	19	9	8	12	18	14	12	23	21	16	12	11	18	16	11	19	15	13
Haematemesis	12	11	10	7	10	16	11	16	13	18	17	19	7	13	13	16	14	13	16	22	11	19	10	13
PV bleeding (pregnant)																								
Finger pain	14	8	12	7	7	10	17	15	19	13	21	20	19	5	8	10	12	20	13	10	10	11	10	9
Haemoptysis	13	16	13	9	10	15	11	18	11	12	18	13	7	16	9	14	13	5	18	16	8	12	11	10
*BCB Adult asthma	23	20	21	6	17	21	26	17	16	10	10	20	12	6	<5	9	5	6	6	<5				
Foot pain	12	11	8	<5	<5	12	7	15	8	21	19	14	16	14	14	16	11	13	8	<5	10	6	5	6
Unwell baby	8	17	8		<5	9	11	7	9	11	11	16	6	10	11	13	16	27	35	18	<5	<5	<5	5
Prescription request		<5	<5			<5																		
? DVT	5	10	6			11	7	<5	<5	9	9	10	8	7	6	10	7	<5	5	19	19	30	25	31
*BCB Adult urinary retention	14	22	18	7	10	11	14	8	14	14	17	8	10	18	9	17	16	5	9					
Wrist pain	12	12	11	9	<5	7	10	12	9	7	11	11	12	5	5	11	9	8	7	9	11	13	11	15
*BCB Paed croup	9	12	8	<5		11	10	<5	7	17	47	53	11	9	7	5	<5	6	10					
R40 - Unwell adult	<5	<5	11	10	10	9	5	8	14	<5	6	15	7	<5	<5	15	19	13	24	28	11	<5	<5	<5
Elbow pain	10	16	15	6	<5	11	<5	9	6	16	18	6	7	12	6	13	9	<5	16	7	9	<5	7	11
Neck injury	9	8	7	<5	7	10	13	14	5	7	6	10	<5	15	10	7	13	22	7	6	6	9	13	9
*BCB Adult suspected UTI	22	13	15	<5	15	13	15	11	12	15	6	7	7	9	9	10	18	<5	<5	<5				
R40 unwell adult	<5	<5	5	<5	<5	24	15	8	5	28	7	10	10	5	5	6	5	6	19	12	7	<5	<5	5
Dressing	12	9	7	<5	<5	<5	<5	7	5	<5	10	12	7	10	17	10	10	8	8	9	9	10	8	7
*BCB Adult Hyperemesis	27	12	13	15	5	10	18	12	7	6	8	11	11	6	6	7	5	<5	<5					
*BCB Distal Forearm Fracture	16	8	10	7	8	10	7	5	8	11	7	11	17	9	10	9	10	5	13					
*BCB DVT (lower limb)	<5	6	7	7	9	8	14	15	8	15	12	11	12	7	12	11	9	7	5	<5				
Wheezy	7	7	<5	<5	2	12	8	<5	<5	5	<5	<5	<5	12	9	8	23	25	16	9	<5	<5	<5	18
Social Problems	7	<5	9	<5	5	6	<5	9	<5	10	6	13	8	8	7	13	6	5	7	11	<5	7	7	11
Dislocation	<5	10	6	<5	9	11	<5	6	11	14	11	7	9	5	6	12	6	<5	5	5	5	7	9	7
PV bleeding (not pregnant)																								
GI bleeding	6	9	<5	<5	8	7	5	10	9	8	7	<5	9	7	<5	7	<5	<5	8	10	5	<5	16	7
*BCB Self harm/Agitation/Toxicology		15	21	12	31	20	39	10																

Presenting complaint	2020												2021											
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Altered LOC	<5	7	<5	<5	<5	<5	5	<5	5	<5	9	<5	6	6	5	<5	9	8	<5	9	11	7	9	11
Hyperglycaemia		<5		<5	<5	<5			<5	7	<5	10	5	11	<5	6	8	10	19	17	7	9	5	7
R40, Unwell adult	<5	<5	<5	8	<5		10	<5	14	9	<5	8	9	<5	5	10	11	6	5	<5	<5	<5	<5	<5
Nasal problems	5	5		9	<5	7	5	6	<5	<5	10	<5	9	<5	5	<5	<5	5	6	8	<5	5	5	8
Pelvic pain		6	<5		<5	5	<5	<5	7	7	8	9	7	<5	<5	10	<5	6	6	5	5	<5	5	5
*BCB Paed wheeze >1yr	6	13	7	<5		14	10	12	8	16	<5	<5	<5	<5	<5		6	<5	<5					
Hypoglycaemia	<5	6	7	<5	<5	5	<5	<5	<5	5	<5	5	8	5	<5	<5	<5	<5	6	7	8	<5	<5	6
*BCB Paed rehydration	11	9	<5	<5	<5	<5	7	5	<5	14	8	20	<5	6	<5	8	<5	<5	<5					
Abdominal injury	6	<5	<5	<5	<5	<5	5	6	10	<5	<5	<5	<5	7	6	<5	7	5	<5	<5	7	<5	6	<5
Crying baby	7	9	<5		<5	<5	<5	<5	5	<5	9	<5	5	<5	<5	<5	<5	5	<5	7	5	<5	<5	9
Crying child	<5	<5	<5		<5	<5	<5	<5	<5	6	<5	5	8	7	7	10	<5	7	7	7	<5	<5	<5	<5
Miscarriage	7	<5	<5	<5	<5	<5	5	<5	6	<5	<5	<5	5	<5	<5	<5	<5	<5	<5	6	<5	5	<5	7
Facial swelling	<5		<5	<5	<5	<5	<5	<5	<5	<5	<5	6	<5	8	<5	5	6	5	<5	<5	<5	<5	<5	5
Epigastric pain	<5	<5	<5	7	<5	<5	<5	7	<5	<5	<5	<5	5		<5	<5	<5	5	<5		<5	<5		<5
Dental trauma	<5	8	<5	<5	5	5	<5		<5	7	<5	<5	5	<5	<5	<5	<5	<5		<5	<5	<5	<5	<5
*BCB Paed bronchiolitis	<5	5	6	<5		<5	<5	<5	<5	6	10	6	<5	8	<5		<5		<5					
*BCB Minor head & c-spine trauma	5	<5	<5	<5	<5	6	<5	9	6	<5	5	<5	<5	<5	<5		<5	<5	<5					
MH	5		<5	<5	<5	11	6	<5	<5	7	5	<5		<5	<5			<5		<5				<5
Rib pain		<5	5	<5	<5		5		<5	<5	<5	<5	<5	<5		7		6	9		<5	<5	<5	5
*BCB C-spine trauma	<5	5	<5		<5	<5	<5	<5	<5	<5	<5	<5	<5	<5		<5	<5	<5	<5					
Electrocution	<5		<5	<5	7	<5	<5	<5	<5	<5	<5	<5		<5	<5	<5	<5	<5	<5		<5	<5	<5	8
Chest pain	<5	<5	<5		<5	<5	<5	<5	<5	<5	<5	<5	<5		<5	<5	<5		<5	<5	<5	9	<5	<5
Thumb pain	5	<5	<5	<5	<5	<5	<5	<5	<5	<5	<5	<5	<5	<5	<5	<5	5	<5	<5	<5	<5	<5	<5	<5
Collapse - Child	<5	<5			<5	<5	<5	<5	<5	<5	<5	<5	<5	<5	<5	<5	<5	10	<5	<5				<5
Unwell Child - ? Sepsis	<5	<5	<5		<5	<5	<5		<5	<5	<5	<5	<5	5		5	<5	<5	<5	<5		<5		<5
R40/Unwell adult	<5	<5	<5	<5	5	<5	<5	<5	<5	<5		<5	8	<5	5	<5			<5	<5	<5			
Haematuria	<5	<5	<5	<5	<5	<5	<5	<5		<5	<5	<5	<5	<5	5	<5	<5	6	<5	<5	<5			<5
Blisters	<5	<5	<5		<5	<5	<5			<5	<5	<5	<5		<5	<5	5	<5		<5		<5	<5	5
Groin pain		<5	<5	<5	<5	<5	<5	5	<5	<5	<5	<5	<5		<5	<5		<5	<5		<5	<5	<5	<5
Leg swelling	<5	<5	<5	<5	<5			<5	<5	<5	<5	<5	<5		<5		<5	<5	<5	<5		<5	<5	<5
Hypertension	<5	<5		<5		<5					<5	<5		<5	<5	<5	<5	6	<5	5	<5	<5	<5	<5
Apnoea		<5				<5	<5	<5		<5	<5	<5	<5	<5	<5	<5		<5	<5	6	<5		<5	<5
MH concerns	8	6	<5	<5	<5	<5	<5			<5	<5		<5		<5			<5		<5		<5		<5
Cardiac arrest	<5	<5		<5	<5	<5	<5	<5	<5	<5	<5	<5		<5	<5	<5	<5	<5	<5	<5	<5	<5	<5	<5
PR pain	<5	<5	<5	<5	<5	<5	<5	<5	<5	<5	<5	<5		<5	<5	<5	<5	<5	<5		<5	<5		
R40, unwell	<5	<5		<5	14	<5	<5							<5				<5	<5	<5			<5	<5
MH assessment	8	8	7	<5	<5	<5	<5		<5			<5	<5	<5										
Screening ³				34	<5																			
Mental health	<5	5	<5	<5	<5	<5		<5	7	<5		<5	5	<5			<5		<5		<5			
*BCB Adult THJR dis	<5	<5	<5	<5	<5	<5	<5	<5	<5		<5	<5		<5	<5		<5	<5						
Rectal Pain	<5	<5	<5		<5	<5	<5		<5		<5		<5		<5	<5		<5	<5		<5	<5	<5	<5
Unwell Adult, R40		<5	<5	<5		<5	<5		<5		<5		<5		<5	<5			6	<5		<5	<5	<5
Limping child			<5		<5		<5	<5	<5	<5	<5	<5			<5	<5	<5	<5	<5	<5	<5	<5	<5	<5
Jaw pain		<5				<5	<5		<5	<5		<5		5	<5	<5	<5	<5	<5	<5	<5	<5		<5
Bruising		<5	<5	<5	<5		<5		<5	<5	<5	<5	<5		<5	<5	<5	<5	<5	<5	<5	<5	<5	<5
Jaundice	<5		<5		<5				<5		<5	<5		<5	<5	<5	<5		<5		<5	<5	<5	<5
Low HB		<5	<5		<5		<5	<5		<5	<5	<5	<5	<5		<5	<5	<5	<5		<5	<5	<5	<5
Breast Pain	<5		<5	<5		<5		<5	<5	<5	<5	<5	<5	<5		<5	<5	<5				<5	<5	
abnormal bloods		<5	<5		<5						<5	<5	<5	<5	<5	<5	<5	<5	<5	<5	<5	<5	<5	<5
Collapse		<5	<5			<5	<5	<5	<5	<5	<5	<5	<5		<5	<5	<5	<5	<5	<5				<5
PV bleed			<5	<5	<5	<5	<5	<5	<5	<5		<5				<5		<5	<5					
Dog bite					<5					<5	<5	<5	<5	<5	<5		<5	<5	<5			<5	<5	<5
Repeat prescription	6	<5	<5	<5	<5	<5	<5	6		<5							<5							
NGT Reinsertion		<5				<5	<5			<5	<5	<5	<5			<5		<5	<5					
Suicidal ideation	5	<5		<5		<5	<5	<5		<5	<5	<5		<5						<5				<5
Choking Episode	<5		<5			<5	<5	<5	<5	<5	<5			<5	<5	<5		<5	<5	<5	<5	<5	<5	<5
R40			<5	<5	<5	<5	<5	<5		<5		<5			<5	<5		<5	<5					<5

Presenting complaint	2020												2021											
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Syncope		<5			5	<5	<5	<5	<5					<5	<5	<5		<5	<5		<5	<5		<5
Pelvic Injury								<5	<5	<5		<5	<5	<5	<5	<5		<5	<5	<5	<5		<5	
*Trauma	<5	<5	<5		<5	<5			<5		<5	<5		<5	<5	<5								
Exposure to chemicals	<5		<5			<5	<5	<5		<5	<5	<5	<5	<5							<5	<5	<5	<5
abnormal blood test								<5		<5			<5					<5					8	5
MH Issues	<5	<5			<5	<5	<5		<5	<5	<5		<5			<5								
Near drowning	<5	<5			<5				<5		<5	<5	5									<5	<5	
prescription	<5	<5		<5		<5	<5	<5		<5	<5	<5	<5	<5	<5		<5	<5						<5
Irritable child						<5	<5	<5		<5	<5	<5	<5	<5			<5		<5			<5		
self harm	<5	<5		<5	<5	<5			<5	<5		<5		<5					<5			<5		<5
Abdo Pain	<5	<5	<5	<5	<5	<5	<5		<5	<5	<5	<5			<5									<5
Fever	<5	<5	<5		<5	<5		<5		<5	<5	<5	<5											<5
Palpitation	<5					<5	<5	<5		<5		<5		<5						<5	<5	<5		<5
R40/ Unwell Adult	<5	<5	<5					<5	<5			<5	<5			<5								
R40 Stroke	<5	<5	<5	<5		<5	<5		<5	<5	<5								<5					
MH Issue	<5	5	<5	<5	<5	<5			<5									<5						
Dressing change	6	<5		<5		<5		<5	<5	<5	<5			<5	<5	<5								
R40 , Unwell adult																<5	<5	<5		<5	<5	<5	<5	<5
Pre-syncope			<5							<5	<5			<5							<5		6	
Mental health concerns		6						<5	<5	<5				<5										
Abnormal blood results		<5	<5						<5					<5					<5	<5			<5	<5
R40, Shortness of breath	<5			<5	<5		<5		<5	<5				<5				<5					<5	
Unwell	<5		<5		<5			<5			<5			<5		<5		<5		<5	<5	<5		
Cyanosis					<5				<5	<5		<5		<5	<5		<5		<5	<5	<5	<5	<5	
R40 RTC		<5	5						<5	<5						<5	<5				<5			
R40, Chest pain				<5	<5		<5		<5	<5		<5	<5		<5	<5			<5	<5			<5	
Urinary symptoms			<5				<5		<5	<5	<5			<5				<5	<5					
PR bleed		<5		<5		<5		<5	<5	<5	<5			<5			<5		<5	<5	<5			
Stroke	<5			<5		<5	<5		<5	<5		<5					<5							<5
R40 - RTC	<5			<5			<5		<5			<5			<5	<5			<5					
Trauma	<5	<5		<5		<5					<5			<5	<5							<5		
Neck swelling			<5		<5	<5			<5		<5		<5	<5		<5								<5
NGT Re-insertion			<5						<5	<5	<5			<5				<5						
NGT replacement			<5			<5	<5		<5		<5		<5	<5				<5	<5					
R40, Stroke		<5			<5		<5	<5	<5		<5								<5	<5		<5		<5
Situational crisis																			<5	5	<5	<5		
Facial pain						<5	<5	<5		<5	<5	<5		<5		<5			<5			<5		
Stridor	<5	<5	<5								<5		<5	<5			<5				<5			
Unconscious								<5		<5	<5	<5		<5	<5			<5		<5				<5
Blood test	<5				<5					5											<5			
R40 Sepsis		<5	<5	<5					<5						<5			<5			<5			<5
For blood test	<5				<5		<5			<5	<5			<5						<5				<5
Blocked IDC	<5	<5	<5											<5		<5		<5	<5			<5	<5	<5
Fall			<5		<5			<5			<5	<5	<5			<5	<5	<5			<5			<5
Febrile, cough									<5	<5					<5	<5		<5	<5	<5				
Foot swelling					<5	<5			<5	<5			<5			<5			<5			<5		<5
R40, Sepsis	<5					<5	<5	<5					<5					<5		<5	<5	<5	<5	<5
?TIA	<5	<5		<5										<5	<5	<5	<5	<5				<5		
Overdose	<5	<5						<5	<5		<5								<5				<5	<5
Medical certificate		<5	<5	<5					<5	<5			<5			<5	<5	<5				<5		
Derranged bloods									<5		<5			<5		<5		<5	<5					
Dental pain	<5			<5				<5	<5						<5				<5	<5	<5			
Mastitis	<5	<5		<5			<5	<5	<5				<5					<5						
Facial numbness	<5			<5			<5				<5	<5	<5		<5									
Mouth ulcers	<5	<5							<5	<5													<5	
Anxiety	<5							<5			<5	<5			<5			<5			<5			<5
Nasal injury		<5					<5								<5		<5	<5	<5	<5				<5

Presenting complaint	2020												2021											
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Abnormal blood result		<5							<5					<5				<5				<5	<5	
R40 - Shortness of breath		<5	<5						<5	<5	<5	<5	<5				<5		<5			<5	<5	
Skin problems			<5	<5	<5				<5	<5		<5	<5								<5	<5		
OD		<5	<5											<5		<5	<5		<5					
Spinal injury					<5					<5	<5	<5		<5							<5			
Script					<5	<5						<5	<5						<5					
R40 - Sepsis	<5					<5					<5		<5		<5				<5	<5				
? Stroke, R40	<5	<5						<5	<5		<5			<5					<5	<5				
Script request	<5							<5									<5	<5	<5			<5		
SOB	<5				<5	<5		<5										<5					<5	
Sepsis, R40				<5	<5	<5									<5			<5			<5	<5		
Abscess	<5		<5						<5			<5	<5	<5			<5			<5				
Croup		<5							<5	<5		<5		<5								<5		
Knocked out											<5	<5									<5	<5	<5	
Sucidal ideation	<5			<5	<5		<5		<5	<5										<5				
Hematuria				<5											<5		<5	<5	<5		<5			
Lethargy	<5	<5			<5		<5					<5				<5					<5	<5		
Sepsis R40		<5					<5				<5				<5	<5								
For prescription	<5		<5			<5					<5			<5										
Blocked SPC				<5	<5					<5		<5	<5								<5		<5	
R40, Fall			<5	<5	<5		<5						<5			<5					<5			
Haemorrhoids		<5									<5							<5		<5	<5			
?DVT		<5		<5								<5	<5		<5			<5	<5					
R40 - Chest pain, other						<5			<5		<5		<5		<5	<5								
DVT					<5				<5			<5		<5		<5			<5					
Agitation									<5	<5							<5	<5	<5				<5	
R40 sob	<5	<5	<5	<5	<5																			
?Stroke	<5					<5	<5				<5		<5		<5				<5		<5			
Hyperemesis											<5		<5		<5	<5				<5				
NULL			<5	<5								<5				<5						<5	<5	
R40, RTC	<5				<5		<5		<5	<5			<5		<5							<5		
Cough, fever							<5									<5		5		<5				
Laceration		<5	<5						<5				<5		<5			<5	<5		<5			
Stroke, R40	<5		<5	<5			<5				<5				<5							<5		
R40 ?Stroke		<5	<5										<5					<5					<5	
Diarrhea				<5	<5		<5		<5	<5	<5		<5											
Urinary retention								<5				<5					<5		<5			<5	<5	
Flu-like symptoms									<5									<5	<5	<5				
Smoke inhalation								<5						<5					<5				<5	
Lower back pain						<5																	6	
NG reinsertion		<5		<5				<5	<5				<5								<5			
PV spotting	<5		<5		<5	<5					<5							<5						
Anaemia		<5	<5	<5	<5									<5							<5			
R40 ?Sepsis			<5										<5							<5			<5	
Stroke R40	<5		<5								<5		<5								<5	<5		
PV bleed, abdominal pain	<5				<5									<5			<5	<5	<5					
Sepsis	<5			<5		<5										<5		<5		<5		<5		
NGT removed						<5							<5	<5	<5			<5						
Chest tightness							<5					<5								<5		<5	<5	
NGT insertion		<5	<5		<5		<5					<5											<5	
R40 - Cardiac, other								<5			<5		<5		<5			<5			<5			
Ds and Vs																		<5	<5					
Dental problem			<5					<5					<5	<5						<5		<5		
Stab wound			<5	<5	<5			<5			<5							<5						
Suture removal	<5			<5				<5			<5		<5											
BP check												<5	<5	<5						<5	<5			
Leg ulcer						<5	<5								<5						<5		<5	

Presenting complaint	2020												2021											
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Mouth pain	<5	<5				<5				<5					<5	<5								
Eye pain			<5							<5							<5	<5	<5					
*BCB Shoulder dislocation											<5	<5	<5		<5									
R40, Cardiac other	<5	<5				<5							<5	<5							<5			
R40 Chest pain			<5			<5				<5		<5	<5								<5			
Joint pain			<5		<5					<5								<5	<5		<5			
Suicidal	<5			<5		<5																		
? stroke	<5			<5		<5				<5									<5					
Hyperkalemia		<5								<5				<5	<5					<5				
Overdose, R40					<5			<5					<5	<5					<5		<5			
R40/Collapse		<5			<5				<5					<5		<5								
Altered sensation																					<5	<5	<5	
Anaphylaxis	<5							<5							<5	<5	<5							
Eye injury			<5				<5				<5				<5			<5		<5				
Dental abscess				<5				<5		<5											<5	<5		
Weight loss										<5										<5	<5		<5	
Blood in stool		<5			<5	<5												<5					<5	
Blocked nose	<5			<5		<5				<5											<5	<5		
Finger laceration		<5	<5										<5		<5					<5				
Suicidal ideations	<5	<5					<5															<5		
Infected eczema					<5			<5									<5				<5			
R40 - Overdose			<5		<5		<5			<5				<5										
Grand Total	10,777	10,170	8,991	6,784	8,129	9,662	10,041	9,454	9,202	10,726	11,103	11,733	10,906	9,876	10,820	10,847	11,271	11,898	11,771	10,245	8,785	9,405	9,455	10,641

Abbreviations:

*BCB – ‘Best Care Bundle’: patient is put on treatment protocol pathway which is used for known pathways for some conditions.

BP – blood pressure

C-spine – cervical spine

Ds and Vs – Diarrhoea and vomiting

DVT – Deep vein thrombosis

GI – Gastro intestinal

IDC – In dwelling catheter

LOC – Loss of consciousness

MH – Mental health

NG / NGT – Nasogastric / Nasogastric Tube

NOF – Neck of femur

OD – Overdose

PR – Per rectal

PV – Per vaginum

RTC – Road traffic collision

R40 – Call from ambulance something major coming in

SOB – Shortness of breath

SPC – Supra pubic catheter

THJR dis – Total hip joint replacement dislocated

TIA - Transient ischemic attack

UTI – Urinary tract infection

*The use of ‘?’ indicates a query regarding presenting symptoms

¹ Typically June to August presentations are higher throughout the winter months; the 2021 three-month period to the RSV outbreak.

² Consultant doctor has asked patient to return.

³ Screening of staff who came into contact with positive COVID-19 case. Waitemata DHB now uses a different process for screening of staff.