



27 August 2018



Dear [REDACTED]

**Re: OIA request – car parking income**

Thank you for your Official Information Act request received via transfer from the Department of Internal Affairs on 9 August 2018 seeking the following of Waitemata District Health Board (DHB):

- *Please supply information on car parking income received from all District Health Boards from January 2018 to date.*

In response, Waitemata DHB charges for parking at our Karaka Street, North Shore Hospital and Waitakere Hospital campuses. This month, the Mason Clinic campus in Point Chevalier also commenced charging staff for parking, patients and visitors remain free.

Total revenue for the period from 1 January 2018 to 31 July 2018, excluding GST, was \$3,742,769. This figure includes staff and visitors.

Waitemata DHB has the largest population of any DHB in New Zealand (currently around 630,000 people) and our district is also one of the fastest-growing in the country.

Charging for parking allows the DHB to build and maintain infrastructure to meet the needs of our fast-growing district as well as to plan for future parking developments.

Fixing public parking fees at a rate consistent with neighbouring parking facilities also prevents hospital parking from becoming the low-cost option of choice for customers and staff at nearby businesses.

This prevents spaces intended for patients and their families being taken by people who do not have need to visit our sites.

Please note Waitemata DHB has the longest free grace parking period of any hospital across the city at 20 minutes. A total of 494,405 visitors completed their visit within the grace period.

A further 36,479 visitors had their parking fees waived under Waitemata DHB's compassionate parking policy, aimed at supporting those in financial hardship.

An additional 124,200 visitors paid the lowest tariff for their visit, \$4.

Waitemata DHB staff are charged \$3 per day to park in our dedicated staff car parks. This is a very competitive rate when considered alongside staff parking options at other major sites across Auckland where demand is high.

We recognise that the cost of parking is a concern to some people and we encourage the use of public transport where appropriate for the individual's needs.

We also support our staff to consider cycling as a transport alternative or to join our award-winning car-pooling scheme, recognised by Auckland Transport's Match-Maker award. The scheme matches DHB staff who register for carpooling.

I trust that this information meets your requirements. Waitemata DHB, like other agencies across the state sector, supports the open disclosure of information to assist the public's understanding of how we are delivering publicly-funded healthcare.

This includes the proactive publication of anonymised Official Information Act responses on our website from 10 working days after they have been released.

If you feel that there are good reasons why your response should not be made publicly available, we will be happy to consider this.

Yours sincerely



**Robert Paine**  
Chief Financial Officer and Head of Corporate Services  
Waitemata District Health Board